

SyberWorks announces a new article available in its Media Center: *“Web-Based Learning Management Systems Deployed in Customer Support Settings”*

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SyberWorks, Inc., a leader in custom e-Learning Solutions and the Learning Management System (LMS) industry, today announces a new article available in the SyberWorks Online Media Center: “Web-Based Learning Management Systems Deployed in Customer Support Settings.”

Dave Boggs, CEO of SyberWorks, states:

“The purpose of this article is to create a general awareness and understanding of how Web-based Learning Management Systems can be used to cost-effectively manage a company's customer support function. The article addresses questions an organization may have in regards to LMSs being used in customer support settings.”

Boggs continues, “Learning Management Systems are being used in business-to-business, high process, technology-oriented business environments like telecommunications, advanced electronic technology, and many others. LMSs perform a variety of functions to make day-to-day operations more efficient.”

The article is located in the SyberWorks Online Media Center at <http://www.syberworks.com/e-LearningResources.htm>.

About SyberWorks

SyberWorks, Inc. (www.syberworks.com) is a leader in the custom e-Learning Solutions and Learning Management System industries for Fortune 1000 corporations, higher education, and other organizations. Located in Waltham, Massachusetts, the company serves the multi-billion-dollar e-Learning market. Since 1995, SyberWorks has developed and delivered unique and economical solutions to create, manage, measure, and improve e-Learning programs at companies and organizations in the United States, Canada, Europe, and other countries.