



## **SyberWorks LMS e-Learning Implementation Podcast #5:** *Interview with Candace Hall, Compliance Officer, Universal Healthcare, Inc.*

Waltham, Massachusetts - February 13, 2007

SyberWorks, a leader in custom e-Learning Solutions and the Learning Management System industry, today announces the next episode in their LMS e-Learning Implementation Podcast Series: "Interview with Candace Hall, Compliance Officer at Universal Healthcare, Inc."

Dave Boggs, CEO of SyberWorks, states:

"In this edition of the SyberWorks LMS e-Learning Implementation Podcast Series, Candace Hall discusses their use of the SyberWorks web-based learning-management system to provide sales- and compliance-training for their general agents. Universal Healthcare, Inc. sells Medicare insurance across eight states in the south and the southwestern portions of the United States."

Boggs continues, "Since Medicare is a highly regulated, government-sponsored insurance program, this episode presents a strong business case where sales and compliance training have an immediate impact on the company's financial performance. The interview discusses the types of training offered though the SyberWorks Learning Management System. Mary Kay Lofurno, Director of Marketing at SyberWorks, narrates the series."

SyberWorks LMS e-Learning Implementation Podcast Series, Episode #5: "Interview with Candace Hall, Compliance Officer at Universal Healthcare, Inc." <a href="http://www.syberworks.com/audio/univhc.mp3">http://www.syberworks.com/audio/univhc.mp3</a> is located in the SyberWorks Online Media Center at <a href="http://www.syberworks.com/success">http://www.syberworks.com/success</a> <a href="podcast.htm">podcast.htm</a> in the About Us section of the SyberWorks web site. The transcript is located at <a href="http://www.syberworks.com/sspodcastUNIVHC">http://www.syberworks.com/sspodcastUNIVHC</a> transcript.htm.

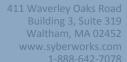
## **About Universal Healthcare, Inc.**

Universal Healthcare, Inc. is a St. Petersburg, Florida based Medicare Advantage Organization with a Medicare Contract. The company arranges for health-care services through its Medicare Masterpiece Plan, Medicare Masterpiece Premier Plan and Medicare Masterpiece Ultra Plan, for Medicare beneficiaries in Arizona, Georgia, Florida, Louisiana, Nevada, South Carolina, Texas, and Utah. Interested individuals can access their web site at <a href="http://www.univhc.com">http://www.univhc.com</a>.

## The SyberWorks LMS e-Learning Implementation Podcast Series

The SyberWorks LMS e-Learning Podcast Implementation Series looks at actual learning management system (LMS) implementations and e-Learning program rollouts. Developed for busy training and e-Learning professionals, they feature how corporations, governments, and non-profit organizations are using online training to improve performance, instruct employees, increase customer acquisition and retention, and more!







## **About SyberWorks**

SyberWorks, Inc. (<a href="www.syberworks.com">www.syberworks.com</a>) is a leader in the custom e-Learning Solutions and Learning Management System industries for Fortune 1000 corporations, higher education, and other organizations. Located in Waltham, Massachusetts, the company serves the multi-billion-dollar e-Learning market. Since 1995, SyberWorks has developed and delivered unique and economical solutions to create, manage, measure, and improve e-Learning programs at companies and organizations in the United States, Canada, Europe, and other countries.

