

EMP's Medical Billing & Financial Services Selects the SyberWorks Hosted Learning Management System to Provide Medical Billing Training

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SyberWorks Inc., a leader in the Learning Management Systems (LMS) industry, announced today that they signed an agreement with the Emergency Medicine Physicians' Medical Billing & Financial Services division to provide medical billing training through the SyberWorks Hosted Learning Management System.

Lucia Petruccelli, Manager of Quality and Training for EMP's Medical Billing & Financial Services division says, "We are a subsidiary of EMP and perform all the medical billing for our emergency room physicians. There is a centralized billing company in Canton, Ohio, and other billing personnel located at hospitals across the country."

Petruccelli states, "Traditionally, we train our employees using classroom training. We found this to be inefficient because we were tracking, managing and providing the training through a totally paper-based system."

Petruccelli, says, "Scheduling people to take classroom training was another inefficiency because we would need to balance workloads and monitor the number of employees attending any given class. Syberworks helps us facilitate training to all of our employees around times that are not only convenient at a departmental level, but at an employee level as well.

Petruccelli continues:

"It was clear that we needed to modify our training program and e-learning seemed like the most logical solution. We looked at different learning management systems and chose SyberWorks because the LMS had all of the functionality we needed. Syberworks improved the efficiency of our training while eliminating the burden of coordinating classroom courses. It was also important to the management team to go with company that has longevity and staying power in the marketplace. SyberWorks has been in learning management and e-learning for over 15 years which is longer than many of the other LMS providers in the industry."

The SyberWorks Learning Management System/Learning Content Management System

SyberWorks Training Center (STC) is a Web-based Learning Management System (LMS)/Learning Content Management System (LCMS) that provides complete solutions for managing and tracking all types of training at your organization — from e-Learning courses to traditional classroom training and self-paced study programs. The STC includes extensive testing and assessment tools, reporting, management, communication and collaboration tools, and quality control capabilities — all in one integrated database application that is highly scalable to precisely meet your organization's needs. The SyberWorks Training Center LMS/LCMS can be purchased as an enterprise license or hosted application.

About Emergency Medicine Physicians (EMP), Inc.

Established in 1992, Emergency Medicine Physicians, Ltd. is a growing national group practice specializing in managing and staffing emergency departments with local physicians who are emergency medicine residency trained and board certified. We provide expert patient care, specialize in quality assurance, billing expertise, and administrative efficiency in claims management. EMP Management Group provides management services to EMP and EPMG Medical Groups and currently manages facilities in 12 states nationwide.

About SyberWorks

SyberWorks, Inc. (www.syberworks.com) is a leader in the custom e-Learning Solutions and Learning Management System industries for Fortune 1000 corporations, higher education, and other organizations. Located in Waltham, Massachusetts, the company serves the multi-billion-dollar e-Learning market. Since 1995, SyberWorks has developed and delivered unique and economical solutions to create, manage, measure, and improve e-Learning programs at companies and organizations in the United States, Canada, Europe, and other countries.